Other Services

In addition to funded services we also offer a range of services for vulnerable children, adults & family members.

The following are provided on a fee-forservice basis:

- Advocacy
- Behaviour Support Planning
- Allied Health Services
- Supervised Contact
- Disability & Aged Care Placement
- Counselling, Conciliation & Mediation
- Customised Corporate Training
- Professional Consultancy Services
- Business Mentoring

Contact Us

We value your feedback and comments and appreciate any opportunities to improve our services.

If you would like to know more about our services or wish to obtain a copy of our Compliments & Complaints brochure please contact us.

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FACILITATRIX

Your Disability and Aged Care Specialists

Bridging the gap through innovation, creativity & expertise



Support Coordination

This brochure can be provided in alternative formats upon request

Support Coordination and Case Management Services

Facilitatrix offers professional case management services for private clients as well as participants of the National Disability Insurance Scheme (NDIS & WA NDIS). Our case management team includes experienced allied health professionals and case managers with wide-ranging experience who are focussed on achieving quality outcomes within a specified time frame. We work with all age groups and specialise in Child Protection, Guardianship & Administration matters, conflict resolution & navigating government systems. We aim to match clients with the best service providers to meet their individual needs.

Private Case Management Services

Our private case management team has expertise in a variety of areas including the following:

- Accommodation and Tenancy Assistance
- Advocacy
- Aged care and disability placement services
- Allied health services
- Enduring power of attorney and guardianship
- Future planning and decision-making
- Guardianship and Administration
- In-home services

We work in collaboration with government and non-government agencies to achieve individual outcomes and can tailor our services to your specific needs.

NDIS Funded Services

Facilitatrix provides independent support coordinators who focus on the participant's needs and wishes, are solution-focussed and work towards resolving issues and removing barriers. Our Support Coordinators can assist NDIS participants to choose and manage appropriate service providers, as well as provide intense support in times of crisis and/or when the unexpected occurs!

Under the NDIS we offer support connection, coordination of supports and specialist support coordination.

WA NDIS

Episodic Coordination of Supports

We provide short to medium case coordination including coordination of a range of supports during period of transition and where other service providers may have withdrawn and/or the client may be in crisis.

The focus of our coordination role is to empower the individual and develop their capacity, as well as that of their support networks, with a major focus on sustainability.

LifeTransition Planning

We offer short term interventions to support clients who are experiencing significant periods of change, transition and/or, at times when there is an increasing complexity in their situation. In particular, we can offer support to those who may need to transition from disability supports into an aged care setting or for children and young people who are transitioning from the care of the Department of Child Protection & Family Support.

Safeguarding

As part of our case management and coordination services we offer training and consultancy on safeguarding strategies for people with disabilities. This includes an advisory service on supported decision-making, guardianship and administration, customised corporate training, assistance with SAT applications and guidance on completion of Enduring Power of Attorney & Enduring Power of Guardianship.