

Our Services

In addition to funded services we also offer a range of services for vulnerable children, adults & family members.

The following are provided on a fee-for-service basis:

- 1:1 Mentoring
- Accommodation & Tenancy Assistance
- Allied Health Services
- Behaviour Support Planning
- Consultancy
- Customised Corporate Training
- Customised Employment Programs
- Disability & Aged Care Placement Services
- Guardianship & Administration Services
- Private Case Management Services
- Specialist Support Coordination

Contact Us

We value your feedback and comments and appreciate any opportunities to improve our services.

If you would like to know more about our services or wish to obtain a copy of our Feedback Procedure brochure please contact us.

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FACILITATRIX

Support Coordination & Private Case Management



Acceptance & Belonging

'Facilitatrix accepts me for who I am without the feeling of being judged or discriminated against'

This brochure can be provided in alternative formats upon request

Support Coordination & Private Case Management

Facilitatrix offers professional case management services for private clients as well as participants of the National Disability Insurance Scheme (NDIS & WA NDIS). Our case management team includes experienced allied health professionals and case managers with wide-ranging experience who are focussed on achieving quality outcomes within a specified time frame. We work with all age groups and specialise in complex case work, conflict resolution and navigating government systems such as child protection, adult guardianship and administration, housing, health, education, mental health and corrective services. We aim to match clients with the best service providers to meet their individual needs.

Specialist Support Coordination & Coordination of Supports

Facilitatrix provides independent support coordinators who focus on the participant's needs and wishes, are solution-focussed and work towards resolving issues and removing barriers. Our Support Coordinators can assist NDIS participants to choose and manage appropriate service providers, as well as provide intense support in times of crisis and/or when the unexpected occurs!

The focus of our coordination role is to empower the individual and develop their

capacity, as well as that of their support networks, with a major focus on sustainability.

Under the NDIS we offer coordination of supports and specialist support coordination.

Private Case Management

Our private case management team has expertise in a variety of areas including the following:

- Accommodation & Tenancy Assistance
- Adult Guardianship & Administration
- Advocacy
- Aged Care & Disability Placements
- Allied Health Services & Assessments
- Futures Planning & Decision Making

We work in collaboration with government and non-government agencies to achieve individual outcomes and can tailor our services to your specific needs.

Safeguarding

As part of our case management and coordination services we offer training and consultancy on safeguarding strategies for people with disabilities. This includes an advisory service on supported decision-making, guardianship and administration, customised corporate training, assistance with SAT applications and guidance on completion of Enduring Power of Attorney & Enduring Power of Guardianship.

The NDIS Quality & Safeguarding Framework was established 2017 and emphasizes the need for all providers to ensure the safety and well-being of all the individuals they provide services to. The need for agencies to ensure their staff are trained in identifying and managing abuse, exploitation and other concerns is paramount. Facilitatrix offers a wide range of services to assist other agencies in implementing the framework and meeting their legislative requirements.

